OVERVIEW

Overview: -

The temple town of Tirupati in Andhra Pradesh owes its existence to the sacred temple of Lord Sree Venkateshwara situated on the Tirumala hill, nestling among the seven hills of the Seshachalam Range in the Eastern Ghats. With a history that dates back to over twelve centuries, the temple is the jewel in the crown of ancient places of worship in Southern India.

It is believed among the devotees that the Lord brings relief to the afflicted, divine wisdom to the seeker, prosperity to the materialist and peace to the Jnaani. All these benefits flow spontaneously and automatically out of the boundless grace of the Lord. The momentary satisfaction derived from the fleeting glimpse of the Lord intensifies the longing to see him again and again.

Package Details	
Package Name	Bengaluru Tirupati Balaji Darshan
Destination Covered	Tiruchanur & Tirumala
Travelling Mode	Multi Axle AC Bus
Departure Place/Time	Bengaluru City at 09:30pm
Frequency	Daily

Package Cost Per Person in INR: -

Category	Cost per person
Comfort	Rs.1,930/-

ITINERARY

Circuit- BENGALURU-TIRUPATI-TIRUMALA-BENGALURU

Day 1	Departure from Bengaluru City at 09:30 pm.
Day 2	Arrival to Tirupati around 03.30hrs, freshen up at hotel. Proceed to visit Tiruchanur temple. Darshan of Goddess Padmavathi, Alamelu Mangapura. Proceed from Tirupati to Tirumala in link Non A/c bus around 08.00am. Leisure time for head shave (If time permits). Have Sheegra darshan of Lord Venkateswara between 10.30am to 01.30pm. Later collect Laddu Prasadam and travel back to Tirupati around 02.00pm. Return from Tirupati around 03.30pm and arrival to Bengaluru City around 09.00pm. Tour ends.

Frequency: Daily

Important Note:

**As per the guidelines issued by the Tirumala Tirupati Devasthanams, the pilgrims who do not travel by the bus operated by IRCTC will not be allowed for darshan even if they obtain the darshan tokens by booking the Tirupati package online.*

*All Pilgrims/Tourists should carry/produce their personal (in original) ID cards with them prior to Darshan at Tirumala; if fail to produce, TTD Administration will not permit for Darshan.

Mandatory Dress Code for Pilgrims:
Gents: Dhoti (White) & Shirt or Kurta & Pyajama.
Ladies: Saree or Salwar Kameez (With Pallu Compulsory).
All pilgrims are requested not to wear clothes such as T-shirt, Jeans etc as the same are strictly prohibited irrespective of any age group.

INCLUSION

Inclusions: -

- Onward & Return journey by Multi axle AC Bus.
- Freshen up facilities at hotel for bath & change on sharing basis (3Adults and a child (max) in 01 room).
- Tirupati to Tirumala uphill transfers by APSRTC Non A/c Link bus
- Tirumala Balaji Sheegra Darshan Ticket
- Services of Tour Guide at Tirupati
- Visit to temples as per the itinerary
- 02 x 500 ml packaged drinking water
- Travel Insurance
- GST

Price does not include:-

- Cost excludes all meals
- Any personal expenses/extra like telephone, drinks, porterage etc.
- Any services not mentioned in the above list of inclusions.
- Hair Shave/Mundan charges at Tirumala.
- Still/video camera entrance charges.
- Any deviation from the tour itinerary.

Note:-

- *As per the guidelines issued by the Tirumala Tirupati Devasthanams, the pilgrims who do not travel by the bus operated by IRCTC will not be allowed for darshan even if they obtain the darshan tokens by booking the Tirupati package online.*
- Timings given in the itinerary is subject to change.
- All visits to pilgrim places are subject to time availability, influx of pilgrims at the temples and scheduled running of the bus.
- Please carry valid Govt issued photo identity cards for your travel on train and for hotel check in formalities.
- IRCTC is not liable for missing of one or more services as per the itinerary due to sudden influx of pilgrims for darshan at Tirumala.
- No refund will be made in case of skipping of any service including darshan voluntarily at negligence. Tourists should strictly adhere to the timings failing which IRCTC will not be liable for missing of any service including Darshan.
- If the tourists miss the bus arranged by IRCTC at any place, they should reach the next place of the itinerary at their own cost.
- Tourists should take care of their personal belongings and luggage including mobile phones. IRCTC is not liable for losses or thefts

- IRCTC has rights to change the above itinerary & timings according to the feasibility of the package.
- Tariffs are subject to change.
- IRCTC will not be responsible for any inconvenience caused due to any natural or social calamities.
- Cancellation charges as per company policy.
- Conditions apply.

COVID-19 GUIDELINES

IRCTC appeals to all the tourists on the tour to follow all the COVID-19 protocols issued from time to time by Ministry of Health & Family welfare, Govt of India and State Govts from time to time.

• Please do not enter temples premises and vehicles without wearing mask. Tourists found not wearing masks inside temple premises or vehicles will be imposed with fines, as applicable locally.
• Please do not crowd while boarding and de-boarding the vehicles.
• Please maintain social distancing in temple premises.
• Please co-operate with IRCTC staff for checking your valid documents at temples/destinations and during your journey.
• Refrain from travel if tested positive or experience COVID symptoms like fever, cough, etc.

General guidelines to the passengers:

1. Senior citizen passenger must get their medical check up before booking the tour.
2. Passengers above age of 70 are required to accompany by an escort/family member of younger age.
3. Hotel will be available for one hour fresh up only.
4. Being a group tour, personalized service is not viable. Hence, please converge with the group.
5. Above rates are subject to availability.
6. Room categories in the packages are the base category rooms unless stated otherwise.
7. Transfers and sightseeing are on SIC (seat in coach) / shared basis by A/C vehicle. Transportation to Tirumala by APTDC is by Non AC buses
8. The request for an adjacent or adjoining rooms in case of two or more families from same acquaintance can considered by IRCTC Tour Manager subject to availability.
9. It is mandatory to carry the age proof of children (02 to 11 yrs) and infant (below 02yrs) along with other travel documents.
10. Hotel has the right to claim the damages incurred by any of the guest.
11. The guests are requested to take care of their personal belongings carefully and avoid leaving them unattended
12. Cost of additional services availed by the guest which are not part of our package inclusions are to be settled directly at the hotel.
13. Any Itinerary posted on the website is only a proposed holiday outline.
14. In case there is any change in price the same will be communicated to yourself and only after your confirmation, we will proceed further.
15. There will be no refund for un-utilized services / No show.
16. IRCTC is not liable for personnel expenses, boating, porterage, theft, accidents etc
17. Any other terms and conditions applied as may be decided by IRCTC at any point of time.
18. Kindly queue up while boarding the busses and don’t rush at the accommodation centre at the time of check-in. It is the duty of the co-passengers to provide seats first for the

Handicapped and older people. Please do not request our representative for blocking any seat or specific room.

19. You should adhere to the time announced by the tour coordinator, failing which you will have to come to the next place on your own expenses.
20. Please be patient and calm during the journey and avoid any unlawful arguments. Speak politely to other tourists, staffs & officers on duty.
21. There may be changes in the sightseeing if any odd situation arises & the same has to be adhered to. In case of any problem arising due to some natural calamity or abnormal situation, alternate arrangements will be made for which extra cost is to be borne by the tourists.
22. Valid Govt issued Photo ID proof needed at the time of Darshan.
23. Dress code of the temple to be adhered to.
24. Always carry your valid ID proof in original while travelling.
25. The passengers will have to bear all medical expenses incurred on them, if need arises.
26. Any other terms and conditions applied as may be decided by IRCTC at any point of time.
27. Passengers are requested to not make any unethical or indecent behaviour/act, which can harm the image of our country oversees.

TERMS & CONDITIONS

CANCELLATION POLICY:

For cancellation of your ticket, please log in to your account, select the Tour Confirmation Number of the ticket you wish to cancel and cancel your ticket from your booked history on line. Cancellation of your Ticket is possible only on the website www.irctctourism.com, and is not possible on PRS Counters. If the user wishes to cancel his ticket, cancellation rules are as under:

No. of days before commencement of Trip*	Total Deductions
Up to 15 days (excluding departure date)	Rs.250/- per passenger
Up to 8-14 days (excluding departure date)	25 % of the package cost
Up to 4-7 days (excluding departure date)	50 % of the package cost
Less than 04 days/No Show	100 % of the package cost

Terms and Conditions:

a) The request for name change will be treated as a fresh booking where confirmation will be subject to availability. Please note all bookings confirmed are non-transferable and will invite a cancellation charge as applicable.
b) Changes and Cancellation by IRCTC prior to your departure - The journeys are planned well in advance. We reserve the right to make changes to the programme if necessary at any point of time. We reserve the right to cancel the departure or amend the same due to certain operational reasons and conditions. Most changes made by us would be minor, but on certain occasions there could be a possibility of making a significant change. A change is defined as significant if it involves a change of destination or date of departure. In such an eventuality, we would inform you as soon as possible and provide you with the following solutions:
1. Or accepting the cancellation where you will receive a refund of the payment remitted to us. However, there will be no refund for any service such as pre/post accommodation, airline tickets, excursions, and extensions etc. that have been booked by you and/or your Travel Agent.
c) In case of a 'force majeure' situation due to which a departure has to be cancelled, we regret there would be no refund of the money paid to us or reimbursement of any additional expenses incurred by you as a result of our cancellation/ change.
100% payment at the time of booking will be required.

- On completion of the booking and payment formalities, a confirmation tour voucher will be generated.

- You will have to pay all bank charges.

SURCHARGES:
The prices shown are based on known costs and airfare at the time of tour launching the tour and IRCTC does not expect to have to make any changes. In case of unforeseen increase in national or local taxation or factors beyond control, IRCTC reserves the right to impose a surcharge or revise the tour cost.

FORCE MAJEURE :
In these booking conditions, 'force majeure' means any event which IRCTC / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include disruptions/diversions of air services, floods, and earthquakes whether actual or threatened war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside the control of the party concerned.

We cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss as a result of, 'force majeure'.

OUR LIABILITY TO YOU :
IRCTC will not be responsible for any injury, illness, death, loss, damage, expense, cost or other claim of any description whatsoever which results from:
1. the act(s) and / or omission(s) of the person(s) affected or any member(s) of their party; or
2. the act(s) and / or omission(s) of a third party not connected with the provision of your arrangements and which were unforeseeable or unavoidable; or
3. any service or facility not arranged by us as part of our contract with you; or 'force majeure' as defined above.

We do not accept liability for:
1.Any damage, loss, expense or other sum(s) of any description which based on the information you gave us at the time of booking, we could not have foreseen you would suffer or incur if we breached our contract with you.

2. Any business losses.

3. Excursions or other tours or any other travel services taken and paid for by you which have not been provided by us whilst you are on our tour. In such instances, your contract will be with the operator / supplier of the excursion or tour or travel services and not with us.

CONDITIONS OF TRAVEL:

You will have to strictly follow the tour program. There would be no refund if you fail to join the group at the commencement of the tour, or join the group later or leave the group before culmination of the tour for any reasons whatsoever. You are responsible to register with the representative of the Company at the appointed date, place and time and you would be treated as a no-show if you fail to do so. Under no circumstances would any refund be given for any unutilized services. You shall not behave in a manner which may cause distress or annoyance to other co-travellers or which may create the risk of danger or damage to property of the Company, co-travellers or others. In this event, you may be asked to leave the tour immediately. The Company shall be under no liability to any such person.

Contact Us:

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