

## OVERVIEW

One of the holiest Hindu temples, the shrine of Vaishno Devi is dedicated to the Goddess Shakti. Affectionately also called as Mata Rani and Vaishnavi, the temple is the manifestation of the Mother Goddess. The temple is situated at an altitude of 5200 ft., a distance of approx. 12 kms from Katra.

<b>Package Details</b>	
Package Name	Mata Vaishnodevi
Destination Covered	Mata Vaishnodevi Shrine
Travelling Mode	Train
Station/Departure Time	NDLS/ 20:40 HRS
Class	3AC
Frequency	Daily ( Weekdays)
Meal Plan	APAI + One breakfast
Hotel Name	Taj Vivanta or similar

### Package Tariff (Sunday to Thursday):-

Class		
Comfort	Occupancy	Prices(Per Person)
	Single Occupancy	Rs. 10395/-
	Double Occupancy	Rs. 7855/-
	Triple Occupancy	Rs. 6795/-
	Child(05-11 years) with bed	Rs. 6160/-
	Child (05-11 years) without bed	Rs. 5145/-

**Note:- Full berth/seat is being allotted to children between the age of 05 to 11 years. Hence, Full Adult Fare as per revised**

**All passengers are requested to register online for Yatra Registration Slip on Shrine Board official website "[www.maavaishnodevi.org](http://www.maavaishnodevi.org)"**

**Yatries registered through Online mode are requested to collect RFID yatra access card before commencement of yatra from Yatra Registration Counter (YRC) established at Katra (Bus Stand, Railway Station, Niharika Complex, Counter No.02, Serli Helipad) and Vaishnavi Dham Jammu & Jammu Airport.**

**Only the pilgrims who are either carrying a valid and verifiable Final Certificate Report of COVID-19 Vaccination or carrying a valid and verifiable RT-PCR COVID-19 Negative Report taken within 72 hours of arrival time will be allowed to undertake the pilgrimage.**

**The above package price is as on date of booking. However, in case of increase in input costs such as railway fare or any other expenses beyond the control of IRCTC, the guests are liable to pay the additional amount before commencement of journey.**

**IRCTC does not provide any facility of VIP/Priority Entry/Darshan at any Monuments/shrines/places of interest mentioned in the itinerary. IRCTC shall not be responsible for any loss of sight-seeing/Darshan, nor shall be liable for any refunds in case the Darshan/Sight-seeing/Visit cannot be completed owing to reasons such as delay in train arrivals, transport breakdown, heavy rush, closure by govt. agencies etc**

## ITINERARY

**Tour Itinerary:** New Delhi - Jammu - Katra - Banganga - Katra - Jammu - New Delhi

### **Day 01: Departure from New Delhi**

Departure from New Delhi Railway Station at 20:40 hrs by train no. 12425 - Rajdhani Express (3AC). Overnight train journey.

### **Day 02: Katra (SVDK)**

Arrival at Jammu Railway Station at 0500 hours. Pickup from Jammu Railway Station to Katra by non-AC vehicle on sharing basis as per group size. En-route stop over at Saraswati Dham to collect the Yatra Parchi. Check-in at Hotel. Breakfast & drop till Banganga. Darshan at the shrine. Late evening return to Hotel. Dinner & overnight stay at hotel.

### **Day 03: Katra (SVDK) - Departure**

Breakfast. Morning free for Leisure. Check-out at 12 noon followed by lunch. Departure for Jammu Railway Station after Lunch at 14:00 hrs by non-AC vehicle Enroute sight-seeing of Kand Kandoli Temple, Raghunathji Temple & Bage Bahu Garden, later drop at Jammu Railway Station by 18:30 Hrs to board Jammu Rajdhani – train no. 12426 at 21:25 hours . Overnight train journey.

### **Day 04: Arrival New Delhi**

Arrive at the New Delhi Railway Station at 05:55 hours.

### **Tour Ends:**

### **Important notes for guests:**

- Above itinerary is only indicative. IRCTC reserve the rights to change the above tour program in view of operational problem / local circumstances.
- There will be no refund for un-utilized services.
- Train timings mentioned are indicative only and subject to change without any prior notice as governed by concerned Railway. All guests are required to check and confirm the same with the Railway.
- Please go through the itinerary, inclusions, exclusions, Terms & Conditions and cancellation policy of the package before booking.
- IRCTC shall not be responsible for any loss of sight-seeing, visits to planned sites in the itinerary and there will be no refund of such loss, in case of reasons beyond the control of IRCTC such as train delays, roadblocks, breakdown of transportation, adverse weather conditions, heavy rush at the destination, bandh, strike etc
- In hotels for an extra Adult / Child Rollaway bed/ mattress/ Sofa cum bed shall be provided as per hotel policy.
- IRCTC will not entertain any VIP Entry/Darshan at any monuments/shrines/places of interest mentioned in the itinerary.
- **All passengers are requested to register online for Yatra Registration Slip on Shrine Board official website "[www.maavaishnodevi.org](http://www.maavaishnodevi.org)"**

- Yatries registered through Online mode are requested to collect RFID yatra access card before commencement of yatra from Yatra Registration Counter (YRC) established at Katra (Bus Stand, Railway Station, Niharika Complex, Counter No.02, Serli Helipad) and Vaishnavi Dham Jammu & Jammu Airport.
- Only the pilgrims who are either carrying a valid and verifiable Final Certificate Report of COVID-19 Vaccination or carrying a valid and verifiable RT-PCR COVID-19 Negative Report taken within 72 hours of arrival time will be allowed to undertake the pilgrimage.

**Frequency of Tour:** Daily Ex NDLS

**Group Capacity & Train Class :** 18 in 3AC

**Hotel Stay Included:** Taj Vivanta or Similar (7 Kms from Katra)

## INCLUSIONS

- Comfortable Rail Journey in AC 3-Tier (Return ticket).
- 02 Nights in train, 01 night accommodation at hotel in Katra.
- Arrival / Departure transfer in non ac Vehicle on sharing basis as per group size.
- On-board Catering by Railways and off-board catering on fixed menu basis as per the itinerary.
- AC accommodation in Hotel
- ENROUTE SIGHT-SEEING OF KAND KANDOLI TEMPLE, RAGHUNATHJI TEMPLE, BAGE BAHU GARDEN.
- Yatra Slip assistance.
- GST

## EXCLUSIONS

- Onboard EXTRA meals during train journeys.
- Any portage at hotels, railway station, tips, insurance, mineral water, telephone charges, laundry and all items of personal nature.
- Any Still/ Video Camera fees, entrance fees for monuments and any activities suggested in the itinerary are chargeable direct.
- Aarti Passes.
- Line Darshan passes.
- Any additional meals / en route meals, sightseeing and activities other than those mentioned in the itinerary.
- Any service not specified in inclusions.

## TERMS & CONDITIONS

### IMPORTANT NOTES:

- There are limited number of double bedded rooms at the hotel. Therefore, most of the guests are accommodated in rooms having twin beds. Request for double bedded rooms can be made at the reception of the hotel during the time of Check in. However, the request can be entertained subject to availability.
- Passengers will be dropped at a distance of approximately 02 kms away from the Raghunathji Temple. Buses are not permitted upto the temple premises. The guests need to arrange transportation on their own to visit the temple.

- It is mandatory to carry the identity proof provided by the client at the time of booking .The other passengers travelling need to carry a valid photo id card during the package tour. The valid Photo ID Card are Aadhaar, Voter id card, Passport, Driving Licence and Student ID cards with photo issued by School/College for their students.As per the directions issued by the state Government of Jammu & Kashmir, ID proof without residence address will not be entertained.
- Check-in and Check Out time in hotels is 12 noon. Although we take due care that check-in is provided early and late check out is permitted, under unavoidable circumstances, check in/check out may have to be maintained as per Hotel Policy.
- IRCTC reserves the right to cancel the Tour Programme at any point of time arising out of various exigencies beyond its control. In such an event, maximum liability of IRCTC shall be limited to the Package Amount paid by the guest.
- The package price is as on date of booking. However, in case of increase in input costs such as railway fare or any other expenses beyond the control of IRCTC, the guests are liable to pay the additional amount before commencement of journey.
- IRCTC reserves the right to change the itinerary due to unavoidable circumstances, including but not limited to, bad weather, train delays/cancellations etc. Under such circumstances, IRCTC shall make best alternative arrangements guest are liable to pay any additional costs for making such arrangements. IRCTC shall not be responsible for any loss of sight-seeing, visits to planned sites in the itinerary.
- IRCTC doesn't guarantee Darshan at the shrines/places of interest/monuments mentioned in the itinerary.
- Seat allocation in trains is done in a random manner and IRCTC shall not entertain requests for any preferential seat allocation.
- It is mandatory to carry the identity proof provided by the client at the time of booking .The other passengers travelling need to carry a valid photo id card during the package tour. The valid Photo ID Card are Aadhaar, Voter id card, Passport, Driving Licence, PAN Card, Credit Cards with Photo, Cards issued by Central/State Government and Student ID cards with photo issued by School/College for their students.
- Please carry Post-paid mobile phones as pre-paid mobile do not function in Jammu & Kashmir.
- While in hotel, please follow house rules. If you wish to use the swimming pool, please carry your own swimming costumes.
- Tour is subject to operation in case minimum booking of 2 passengers on twin/single fare is received.
- While we take due care in keeping the information on these pages updated, train timings, hotel rules, opening & closing hours at monuments/museums/parks/gardens/shrines and sites mentioned in the itinerary etc. may change and may not be updated on the pages. IRCTC does not take any responsibility for such changes. There will be no refund for un-utilized services.
- You will have to strictly follow the tour program. There would be no refund if you fail to join the group at the commencement of the tour, or join the group later or leave the group before culmination of the tour for any reasons whatsoever. Under no circumstances would any refund be given for any unutilized services. You shall not behave in a manner which may cause distress or annoyance to other co-travellers or which may create the risk of danger or damage to property of the Company, co-travellers or others. In this event, you may be asked to leave the tour immediately. The Company shall be under no liability to any such person.

### **Cancellation Policy:**

Cancellation Policy: For cancellation of your ticket, please log in to your account, select the Tour Confirmation Number of the ticket you wish to cancel and cancel your ticket from your

booked history on line. Cancellation of your Ticket is possible only on the website [www.irctctourism.com](http://www.irctctourism.com), and is not possible on PRS Counters. If the user wishes to cancel his ticket, cancellation rules for Land (Holiday) and Rail Tour Packages as under:

No. of days before commencement of Trip*	Total Deductions
Up to 15 days (excluding departure date)	Rs. 250 /- per passenger
Up to 8-14 days (excluding departure date)	25 % of the package cost
Up to 4-7 days (excluding departure date)	50 % of the package cost
Less than 4 days	100 % of the package cost

### Terms and Conditions:

#### Note :

1. In case of partial cancellation please note that occupancy conversion charges will be applicable.
2. In case of cancellation of Counter bookings, copy of pan card of the guest in whose name refund is claimed shall be required.

## CONTACT US

City Name	Contact Details
New Delhi	IRCTC Tourist Facilitation Center, Platform No. 16, New Delhi Railway Station Contact Nos. 9717641764,9717648888,8287930712,8287930620,8287930751,8287930715,8287930718 E-mail Id: <a href="mailto:akshay.kulshrestha@irctc.com">akshay.kulshrestha@irctc.com</a> , <a href="mailto:tourismnz@irctc.com">tourismnz@irctc.com</a> & <a href="mailto:exetourismnz@irctc.com">exetourismnz@irctc.com</a>
Chandigarh	IRCTC Regional Office, SCO-80-81-82, 3rd floor, sector 34-a, Chandigarh Contact Nos: 9779240611, 8595930955, 0172-4645795 E-mail: <a href="mailto:shubham@irctc.com">shubham@irctc.com</a>
Jaipur	IRCTC, Regional Office, 707-708, Crystal mall, 7 <sup>th</sup> Floor, Sawai Jai Singh, Jaipur Contact Nos: 0141-4039192/4020191/192/193/194 Email Id: <a href="mailto:tourismjp@irctc.com">tourismjp@irctc.com</a>
Lucknow	IRCTC, Regional Office, C-13, 2 <sup>nd</sup> Floor Paryatan Bhawan Gomti Nagar Contact Nos: 8287930908, 8287930909, 8287930912 E-Mail: <a href="mailto:tourism_lko@irctc.com">tourism_lko@irctc.com</a>