



**Indian Railway Catering & Tourism Corporation Ltd.
(A Govt. of India Navratna Enterprise)**

JANNAT-E-KASHMIR

Overview

Kashmir-Paradise on Earth is known all over the world for its beauty and charm. The emerald valley of Kashmir is cradled in the Himalayas, under the crystal blue skies, against the background of snow-capped mountains. It is a magic land of silvery streams, rivers, fresh water lakes, pine, deodar and chinar forests, snow clad mountains, sparkling waterfalls, shikaras, green meadows and grassy slopes full of flowers of vibrant colours. It is an oval plateau over 5000 feet high and framed by three Himalayan ranges - the Karakoram, Zanskar and Pir Panjal. It is the land of bewitching beauty with exotic fruits, flora and flowers. Srinagar, the capital of Kashmir is nestled amidst the huge lakes, meadows and unique floating gardens in the valley.



Package Details	
Package Name	Jannat-e-Kashmir
Destination Covered	Srinagar, Gulmarg, Sonmarg, Pahalgam.
Travelling Mode	By Flight- Patna-Delhi- Srinagar-Delhi-Patna
Class	Comfort
Frequency/Tour Date	20.03.2026
Duration	5 Night & 6 Days
Meal Plans	MAP (Breakfast & Dinner)

Flight Details				
Date	Route	Flight	Departure	Arrival
20.03.2026	PAT-SXR	6E-2163/2044	08.30Hrs	14.15Hrs
25.03.2026	SXR-PAT	6E-6757/6379	13.15 Hrs	17.40 Hrs

*The Flight timings or schedule is subject to change as per the airlines operational feasibility

Package Tariff (Per Person):

Class	Single Occupancy	Double Occupancy	Triple Occupancy	Child with Bed	Child Without bed
Comfort	INR 49,940/-	INR 39,680/-	INR 38,240/-	INR 32,680/-	INR 30,040/-

- Infant fare of age below 2 years needs to be deposited in cash by customer at IRCTC office at the time of booking.
- Three person of one family on one booking (in triple occupancy) will be accommodated in one double room with an extra Mattress without cot.
- Gondola ride ticket may be booked by tourists at their own.

Total Pax : 20

Itinerary

Itinerary: Patna - Srinagar - Gulmarg - Sonamarg – Pahalgam – Srinagar – Patna.

Any Itinerary posted on the website is only a proposed holiday outline. IRCTC/Local tour operator reserves the right to change as per the operational feasibility.

Day 01 20.03.2026	Patna- Srinagar	Assemble at Patna Airport at suitable time as per airline's guidelines to board flight No. 6E -2163/2044 , departure @ 08.30. Arrive Srinagar @ 14.15. Pickup from Srinagar Airport, on arrival Transfer to the Hotel. In the evening, Shikara ride on Dal Lake to enjoy sunset and view of Char-Chinar (Floating Gardens) at own cost. (Overnight at Hotel Srinagar) (D)
Day 02 21.03.2026	Sonmarg	Day trip to Sonmarg (2800Mtrs above sea level) "Meadow of Gold". The visitors can have access to snow which is furnished all over like a white carpet. Ponies can be hired for the trip up to Thajwas glacier a major attraction during the summer months. In the evening return back to Srinagar. (Overnight at Hotel Srinagar). (B+D)
Day 03 22.03.2026	Gulmarg	Day trip to Gulmarg. "Meadow of flowers and Highest Golf course". Enjoy horse riding, cable car ride " Gondola," one of the highest cable cars in the world & other activities on your own cost. (Overnight at Hotel Srinagar).(B+D)
Day 04 23.03.2026	Pahalgam	Checkout from Hotel. Day trip to Pahalgam. On the way visit famous Saffron Fields & Awantipura Ruins. (Overnight at Hotel Pahalgam). (B+D)
Day 05 24.03.2026	Srinagar	After B-fast, Checkout from Hotel. On arrival at Srinagar proceed for Darshan of Shankracharya Temple. Then visit the famous Hazratbal Shrine situated on the bank of Dal Lake. Later visit Mughal Gardens. In the evening transfer to House Boat. Check into the houseboat. In the evening Shikara ride over Dal Lake at your own. (Overnight at Houseboat Srinagar). (B+D)
Day 06 25.03.2026	Srinagar- Patna	Checkout houseboat after breakfast. Drop at Srinagar Airport at suitable time to board flight no. 6E - 6757/6379 departure @ 13.15. Arrive Patna @ 17.40 and Tour ends with sweet memories. (B)

Inclusion

Package Includes:

- Patna-Delhi-Srinagar UP & DN Air ticket in Economy class.
- All Accommodation in Comfort Category Hotel. Family Wise Room.
- One Night stay in Houseboat.
- Meals on MAP (5 Breakfasts + 5 Dinners).
- All transfers and sightseeing by Tourist vehicle. (as per itinerary)
- All Hotel & Transport related Taxes.

Package Excludes:

- Poterage facility, tips, insurance, liquor, room service, Camera charge, telephone calls, herbal message etc.
- Chandanwadi excursion in Pahalgam. Horse/pony Ride, Gondola Ropeway ride etc.
- Gondola ride Cable car ticket.
- Entry fees, Sikara ride fee, guide charges.
- Anything not mentioned in the inclusions.

Rules & Regulations:

- Management has right to alter itinerary according to unavoidable circumstances.
- Management is not liable for any type of accident/ strike/ theft/ damage of luggage, etc. during tour period.
- Tour is subject to operation in case minimum booking of passengers.
- Flight ticket is required for child above 2 years and below 12 years.
- Infant ticket is required form below 2 years.
- Sightseeing strictly as per itinerary

Note:

- Above rates are subject to availability.
- Cancellation charges as per company policy.
- No refund for flight tickets.
- Room categories in all packages are the base category rooms unless stated otherwise.
- All Guest to maintain COVID Protocols as per Govt Regulatory as on date.
- Link for travel guideline is <https://www.goindigo.in/information/state-regulations.html>

Terms & Condition

Cancellation Policy:

For cancellation of your ticket, please log in to your account, select the Tour Confirmation Number of the ticket you wish to cancel and cancel your ticket from your booked history on line. Cancellation of your Ticket is possible only on the website www.irtctourism.com, and is not possible on PRS Counters. If the user wishes to cancel his ticket, cancellation rules for Land (Holiday) and Rail Tour Packages as under:

No. of days before commencement of Trip*	Total Deductions
21 days prior to departure date	30 % of the package cost
21-15 days prior to departure date	55 % of the package cost
14-8 days prior to departure date	80 % of the package cost
07 - 0 days / No show	100 % of the package cost

Terms and Conditions:

NOTE:-

- In case of partial cancellation please note that occupancy conversion charges will be applicable.
- In case of cancellation of Counter bookings, copy of pan card of the guest in whose name refund is claimed shall be required.

CORONA VIRUS Dos and Don'ts:

- Download Arogya Setu app: All passengers shall be advised to download Arogya Setu app on their mobile devices.
- Maintain Social Distance: Follow social distancing norms very strictly and try not to touch things unnecessarily. While following this basic rule, you can lessen the chance of getting infected and have safe travel.
- Go Cashless & Touch less: Corona virus spreads with touch and it can be present on the cash, coins, and travel documents. Make sure you make payments digitally.
- Take all the Safety Precautions: To travel safe and reach home healthy, you need to take all the preventive measures to fight corona virus. Wear a mask, face shield, gloves, and keep sanitizer handy to maintain proper hygiene.
- Containment Zone Avoid Travel: If your locality comes under a containment zone, where there are a high number of positive cases then, you should avoid traveling. There are so many apps developed by the

regulatory bodies where you can easily check the situation of your zone. In India, Arogya Setu is one app that contains all such information.

- Avoid Using Toilet: Air passengers should be restricted to access toilets on flights as a part of wide-ranging Corona virus safety recommendations. Do not make a queue outside the washroom and ensure minimum movement on the aisle.
- Cooperate with Staff: For the very first time, we all are going through so many restrictions and limitations. But, we need to understand, it is for our good. Hence, as a responsible traveler, be gentle with the staff and help them in the process.
- Hand Wash: Regular hand wash for 30 seconds will help you avoid germs or any kind of infection. Use soap or hand sanitizer for better results and do this every time you travel or touch anything.
- Cover Your Mouth & Nose: Covering your mouth and nose while sneezing or when anyone next to coughs or sneezes can do you a lot better. Corona virus usually spreads through cough and covering your nose and mouth will save you from this epidemic.
- Consult A Doctor If Sick: If you are suffering from a common cold, cough, nausea, vomiting, shortness of breath and fatigue make it a point to consult a doctor at the earliest. Any of these symptoms could be a sign that you are suffering from the virus.
- Avoid Crowd: Avoid being in crowded places. An infected person can spread the virus instantly and crowded places are a good way to accomplish this. Make sure you wear full sleeves shirts with anti-pollution masks when you travel. Staying indoors is a rather safe option.
- Avoid Close Contact With Anyone: Do not get close to anyone, especially touching or laughing closely. Also, use anti-pollution masks when out with friends or family. Avoid touching anyone and do not use the same utensils used by another. These simple non-touchy ways can do good until the outbreak comes to an end.
- Do Not Spit: Spitting can increase the spread of the virus. Avoid spitting at in public and home. Also, avoid getting close to a sick person suffering from cold and cough.
- Don't Panic, Take It Easy: Most often a state of fear can lead to taking wrong decisions and use of self-medication. All you need to keep in mind is hygiene i.e. regular hand wash, use of anti-pollution masks and consult a doctor if you are sick.
- Don't Touch Your Face: Do not touch your face, nose and mouth often. This avoids the risks of developing the virus. Wash your hands with soap or hand sanitizer and this will do you good.

General Guidelines to the Passengers:

- It is mandatory to carry the age proof of children (05 to 11 yrs). Child above than 11 yrs shall be considered for an adult cost.
- The guests are requested to take care of their personal belongings carefully and avoid leaving them unattended.
- Any Itinerary posted on the website is only a proposed holiday outline. In case there is any change in price the same will be communicated to you and only after your confirmation, we will proceed further
- There will be no refund for un-utilized services.
- The package Price is subject to change without prior notice.
- Above tour prices are subject to change in the event of increase in hotel room rates levy by the hotel specially during peak season / holiday surcharge and major events/ fairs and convention.
- Passenger should call any queries about the tour from IRCTC before/after the booking to avoid any confusion.
- IRCTC is not liable for personnel expenses, boating, porter age, theft, accidents etc.
- Put on Face Masks throughout.
- Any other terms and conditions applied as may be decided by IRCTC at any point of time.
- The request for name change will be treated as a fresh booking where confirmation will be subject to availability. Please note all bookings confirmed are non-transferable and will invite a cancellation charge as applicable.
- Stay away from elderly and people morbidity. Persons above 65 years of age, persons with morbidities, pregnant women and children below the age of 10 years are advice to take extra precautions as per MHA guidelines
- Changes and Cancellation by IRCTC prior to your departure: The journeys are planned well in advance. We reserve the right to make changes to the programme if necessary at any point of time. Should the minimum number of passengers not be met or due to certain operational reasons and conditions, we reserve the right to cancel the departure or amend the same. Most changes made by us would be minor, but on certain occasions there could be a possibility of making a significant change. A change is defined as significant if it involves a change of destination or date of departure. In such an eventuality, we would inform you as soon as possible and provide you with the following solutions:
 - Accepting the changed arrangements or
 - Cancelling or accepting the cancellation where you will receive a refund of the payment remitted to us.

However, there will be no refund for any service such as pre / post accommodation, airline tickets, excursions, extensions etc. that have been booked by you and / or your Travel Agent.

Force – Majeure

'Force majeure' means any event which we / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include disruptions/diversions of rail services, floods, earthquakes, whether actual or threatened war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside the control of the party concerned.

We cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss as a result of, 'force majeure'.

Conditions of Travel

Guest has to strictly follow the tour program. Under no circumstances would any refund be given for any unutilized services.

Payments and Confirmation:

- On completion of the booking and payment formalities, a confirmation tour voucher will be generated.
- You will have to pay all bank charges.
- The IRCTC reserves the right to decline your booking for any Tour or to cancel your booking without assigning any reason.
- 100% payment at the time of booking will be required.

Hotels:

- Room categories in all packages are the base category rooms unless stated otherwise.
- Final confirmation in the proposed hotels is subject to the availability at the time of booking, else similar category hotel will be provided.
- The request for an adjacent or an adjoining room will be on subject to availability only and will incur extra charges if adjoining room is of higher category.
- Room allocation (Twin bed / Double bed) is at the discretion of the hotel. The check in and checkout time of the hotel is fixed as per Hotel Guidelines. Numbers of meals are always corresponding to the number of nights booked. Breakfast is not provided on the day of arrival.
- In hotels for an extra Adult / Child either Rollaway bed or mattress shall be provided.
- Payments pertaining to early check- in, late check-out, items consumed in Room Mini bar and any extra services of hotel other than mentioned in the package are to be settled at hotel directly by the guest.
- Hotel has the right to claim the damages incurred by any of the guest.
- Three person of one family on one booking will be accommodated in one double room with an extra Mattress.
- Child will be accommodated in one room with the parents only

Transfers and Sightseeing

- Arrival / departure transfers & sightseeing tours shall be provided as per schedule fixed by the IRCTC. However this may require you to wait at the airport/destination for short duration until arrival of all the guests.
- Vehicle is not on personal disposal basis and will be provided as per the schedule of the itinerary.
- All Sight-seeing are subject to Covid- Protocol.
- **If any passenger found Covid-19 'positive' during the trip, then he/she will have to follow the Covid rules of local government and have to bear all expenses of treatment by him/her self.**

Contact us:

Patna	IRCTC, Regional Office: Biscomaun Towers, 4th Floor, West Gandhi Maidan, Patna - 800001, Bihar Contact Number: 0612-2205801,7003125159,7003125136,8595936703,8595904073 8595937731, 8595937732 E-mail id: tourismpatna@irctc.com , biswaranjan6331@irctc.com
Gaya	TOURISM INFORMATION AND FACILITATION CENTRES Near Platform No.1, Gaya Junction, Pin - 823001, Gaya (Bihar), Contact Number - 8595937723, 8595937687 Email-Id : gautam4985@irctc.com