

OVERVIEW

Package Details	
Package Name/Code	Kashmir Delight –EHA028W
Travelling Mode	Flight
Duration	5 Nights/ 6 Days
Destination Covered	Srinagar- Sonmarg- Gulmarg- Pahalgam
	Group 1: 26.04.25- 01.05.25 Group 2: 17.05.25-22.05.25 Group 3: 25.05.25-30.05.25
Hotel Category	Standard Hotel Accommodation
Group Size	10 each

Package Tariff: - (26.04.25)

Class	Occupancy	Prices(Per Person)
Deluxe	Single Occupancy	₹ 60,700/-
	Double Occupancy	₹ 54,950/-
	Triple Occupancy	₹ 53,300/-
	Child with Bed(5-11yrs)	₹ 42,960/-
	Child without bed (02-04 yrs)	₹ 39,700/-

Package Tariff: - (17.05.25)

Class	Occupancy	Prices(Per Person)
Deluxe	Single Occupancy	₹ 59,000/-
	Double Occupancy	₹ 53,500/-
	Triple Occupancy	₹ 51,600/-
	Child with Bed(5-11yrs)	₹ 41,500/-
	Child without bed (02-04 yrs)	₹ 38,000/-

Package Tariff: - (25.05.25)

Class	Occupancy	Prices(Per Person)
Deluxe	Single Occupancy	₹ 57,550/-
	Double Occupancy	₹ 52,000/-
	Triple Occupancy	₹ 50,200/-
	Child with Bed(5-11yrs)	₹ 39,900/-
	Child without bed (02-04 yrs)	₹ 36,550/-

Flight Details (via Delhi)

Flight No.	Origin	Destination	Departure	Arrival
AI-2720/2643	CCU	SXR	06:45 hrs.	13:10 hrs.
AI-826/76	SXR	CCU	12:25 hrs.	19:20 hrs.

- Child fare of infant (age 0-02 years) would be deposited in cash by customer at IRCTC-Kolkata office at the time of booking.
- IRCTC is not responsible for delay/reschedule/cancellation of flights. In case of any of the following, we shall provide alternative flights as and when intimated to us by airlines.
- Cost of any extra service arising due to delay/reschedule/cancellation of flights will be borne by guest; however we shall extend our cooperation in arranging the inventory.
- After booking please send id proof of all guests for name verification.

ITINERARY

Day 1: Srinagar

Meet and greet assistance on arrival at Srinagar Airport. Transfer to houseboat. Welcome the Guest with a cup of Hot Khawa. Afternoon at leisure. In the evening, Shikara ride on Dal Lake to enjoy sunset and view of Char-Chinar (Floating Gardens). Dinner and night stay in the hotel.

Day 2: Srinagar - Sonamarg - Srinagar

After breakfast leave from Srinagar and drive towards Sonmarg. Sonmarg (2800Mtrs above sea level), which means 'meadow of gold' has, as its backdrop, snowy mountains against a cerulean sky. The Sindh meanders along here and abounds with trout and mahseer, snow trout can be caught in the main river. [\(Sonmarg Local sightseeing is to be done on Direct payment basis to the local Transporter\)](#). The visitors can have access to snow which is furnished all over like a white carpet. Ponies can be hired for the trip up to Thajwas glacier a major attraction during the summer months. In the evening return back to Srinagar. Dinner & overnight in Srinagar at Hotel.

Day 3: Srinagar - Gulmarg - Srinagar

In early morning start driving towards Gulmarg. Gulmarg (2730 Mtrs Above sea Level) ("Meadow of Flowers") is a town, a hill station, a popular skiing destination during winters. Gulmarg is famous because of its "Gulmarg Gondola," one of the highest cable cars in the world [\(All guests are hereby advised to book Gondola Cable car ride by their own, IRCTC does not play any role in Gondola Cable card ride booking \(On direct Payment Basis\)\)](#). You can also visit Khilanmarg, the charming place in the Gulmarg that attracts everyone by its natural beauty, in the evening return back to Srinagar. Dinner & overnight in Srinagar at Hotel.

Day 4: Srinagar - Pahalgam

After breakfast, day trip to Pahalgam. Pahalgam 2440 Mtrs above sea level (Valley of Shepherds. On the way visit Saffron fields & Avantipur ruins. Pahalgam is the most famous place for Indian Film Industry. Enjoy the nature charm of the valley. One can visit Betaab Valley, Chandanwari and Aru Valley in Pahalgam [\(Pahalgam Local sightseeing is to be done on direct payment basis to the local transporter\)](#). In the evening return back to Hotel. Evening is at free atits leisure. Dinner & overnight stay at Pahalgam.

Day 5: Pahalgam - Srinagar

After breakfast check out from the hotel. On arrival at Srinagar local sightseeing. Leave for Darshan of Shankracharya Temple. After Darshan, sightseeing of Mughal Gardens: Nishat Bagh, Cheshmashahi and Shalimar Gardens. Then visit of the famous Hazratbal Shrine situated on the bank of Dal Lake. In the evening, free for shopping. Transfer to House Boat. Check into the houseboat. Dinner and overnight stay at House Boat.

Day 6: Srinagar - Delhi

Breakfast at the house boat. In time transfer to Srinagar Airport to board flight for Delhi.

Package Includes:

- Kolkata-Delhi-Srinagar UP & DN Air ticket in Economy class.
- 04 N Accommodation at Srinagar
- 01 N Accommodation at Pahalgam
- 01Night accommodation in Deluxe Houseboat at Nagin Lake
- Meals on MAP (5 BF+ 5D).
- All transfers and sightseeing by Tourist vehicle. (as per itinerary)
- GST

Package Excludes:

- Flight meals
- Flight seat selection
- Guide services during tour.
- Any portage at hotels, tips, mineral water, telephone charges, laundry and all items of personal nature.
- Any Still / Video Camera fees, entrance fees for monuments and any activities suggested in the itinerary are chargeable direct.
- Aru Chandanwari and Betaab Valley trip (it's done by Taxi Union at Pahalgam and is on direct payment basis.

- Thajwas Glacier trip at Sonmarg (It is done by pony ride)
- Zero point trip at Sonmarg (It is done by Taxi union)
- Gondola cable car ride tickets at Gulmarg.
- Any additional meals / en route meals, sightseeing and activities other than those mentioned in the itinerary.
- Any service not specified in inclusions.

Rules & Regulations:

- Management has right to alter itinerary according to unavoidable circumstances.
- Management is not liable for any type of accident/strike/theft/damage of luggage, etc. During tour period.
- Tourist subject to operation in case minimum booking of passengers.
- Flight tickets are required for child above 2 years and below 12 years.
- Infant tickets are required from below 2 years.
- Sightseeing strictly as per itinerary

Note:

- Above rates are subject to availability.
- Cancellation charges as per company policy.
- No refund for flight tickets.
- Room categories in all packages are the base category rooms unless stated otherwise.
- **IRCTC is not responsible for delay/reschedule/cancellation of flights. In case of any of the following, we shall provide alternative flights as and when intimated to us by airlines.**
- **Cost of any extra service arising due to delay/reschedule/cancellation of flights will be borne by guest; however we shall extend our cooperation in arranging the same**

Terms & Conditions:

- **You should carry an Identity Card (Voter Card/Driving License/Pan Card/Passport or any Govt. I. Card), while traveling; this is for verification when needed.**
- **In case any of the sightseeing spot mentioned as above remains closed due to local reason, IRCTC representative will arrange for alternative sightseeing spot as per availability and time permissibility. All guests are requested to cooperate in this regard.**
- **Service vouchers for the tour will be forwarded in your respective email ids 02 days before the departure or guests can collect the same from IRCTC, Zonal Office, and Kolkata.**
- Alternate Arrangements will be made disruption of tour on account of natural calamities and the cost to be borne by the tourist.
- Arrangements will be made for medical attention during sickness while on tour and the cost will borne by the tourist.
- The tourist will have to go by the periodical guidelines issued by the IRCTC authorities on the tour, through announcements and should not intervene in their working.
- The tour programmer is subject to approval/alteration by the Railway authorities and the conduct of the tour is dependent on scheduled running of the train.
- The decision of IRCTC/EZ will be final on account of problems arising in the conduct of the tour.
- IRCTC has right to alter itinerary under unavoidable circumstances and is not liable for any type of natural calamities/ strikes/ cancellations/ delay of train/insurgency of any such nature which is beyond control during the tour period. Management is not accountable for any theft or damage of luggage during the trip.
- Operation of Trip is subject to minimum no. of passengers booked.
- **Avoid Using Toilet: Air passengers should be restricted to access toilets on flights as a part of wide-ranging Corona virus safety recommendations. Do not make a queue outside the washroom and ensure minimum movement on the aisle.**
- **Cooperate with Staff: For the very first time, we all are going through so many restrictions and limitations. But, we need to understand, it is for our good. Hence, as a responsible traveler, be gentle with the staff and help them in the process.**
- **Hand Wash: Regular hand wash for 30 seconds will help you avoid germs or any kind of infection. Use soap or hand sanitizer for better results and do this every time you travel or touch anything.**
- **Cover Your Mouth & Nose: Covering your mouth and nose while sneezing or when anyone next to coughs or sneezes can do you a lot better. Corona virus usually spreads through cough and covering your nose and mouth will save you from this epidemic.**

- **Consult A Doctor If Sick:** If you are suffering from a common cold, cough, nausea, vomiting, shortness of breath and fatigue make it a point to consult a doctor at the earliest. Any of these symptoms could be a sign that you are suffering from the virus.
- **Avoid Crowd:** Avoid being in crowded places. An infected person can spread the virus instantly and crowded places are a good way to accomplish this. Make sure you wear full sleeves shirts with anti-pollution masks when you travel. Staying indoors is a rather safe option.
- **Avoid Close Contact With Anyone:** Do not get close to anyone, especially touching or laughing closely. Also, use anti-pollution masks when out with friends or family. Avoid touching anyone and do not use the same utensils used by another. These simple non-touchy ways can do well until the outbreak comes to an end.
- **Do Not Spit:** Spitting can increase the spread of the virus. Avoid spitting at in public and home. Also, avoid getting close to a sick person suffering from cold and cough.
- **Don't Panic, Take It Easy:** Most often a state of fear can lead to taking wrong decisions and use of self-medication. All you need to keep in mind is hygiene i.e. regular hand wash, use of anti-pollution masks and consult a doctor if you are sick.
- **Don't Touch Your Face:** Do not touch your face, nose and mouth often. This avoids the risks of developing the virus. Wash your hands with soap or hand sanitizer and this will do you good.

General Guidelines to the Passengers:

- It is mandatory to carry the age proof of children (05 to 11 yrs). Child above than 11 yrs shall be considered for an adult cost.
- The guests are requested to take care of their personal belongings carefully and avoid leaving them unattended.
- Any Itinerary posted on the website is only a proposed holiday outline. In case there is any change in price the same will be communicated to you and only after your confirmation, we will proceed further
- There will be no refund for un-utilized services.
- The package Price is subject to change without prior notice
- Above tour prices are subject to change in the event of increase in hotel room rates levy by the hotel especially during peak season / holiday surcharge and major events/ fairs and convention.
- Passenger should call any queries about the tour from IRCTC before/after the booking to avoid any confusion.
- IRCTC is not liable for personnel expenses, boating, porter age, theft, accidents etc.
- Put on Face Masks throughout.
- Any other terms and conditions applied as may be decided by IRCTC at any point of time.
- The request for name change will be treated as a fresh booking where confirmation will be subject to availability. Please note all bookings confirmed are non-transferable and will invite a cancellation charge as applicable.
- Stay away from elderly and people morbidity. Persons above 65 years of age, persons with morbidities, pregnant women and children below the age of 10 years are advice to take extra precautions as per MHA guidelines
- **Changes and Cancellation by IRCTC prior to your departure:** The journeys are planned well in advance. We reserve the right to make changes to the programme if necessary at any point of time. Should the minimum number of passengers.
- Not be met or due to certain operational reasons and conditions, we reserve the right to cancel the departure or amend the same. Most changes made by us would be minor, but on certain occasions there could be a possibility of making a significant change. A change is defined as significant if it involves a change of destination or date of departure. In such an eventuality, we would inform you as soon as possible and provide you with the following solutions:
 - Accepting the changed arrangements or
 - Cancelling or accepting the cancellation where you will receive a refund of the payment remitted to us. However, there will be no refund for any service such as pre / post accommodation, airline tickets, excursions, extensions etc. that have been booked by you and / or your Travel Agent.

Force - Majeure

Force majeure' means any event which we / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include disruptions/diversions of rail services, floods, earthquakes, whether actual or threatened war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside the control of the party concerned.

We cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss as a result of, 'force majeure'.

Conditions of Travel

- Guest has to strictly follow the tour program. Under no circumstances would any refund be given for any unutilized services.

Payments and Confirmation:

- On completion of the booking and payment formalities, a confirmation tour voucher will be generated.
- You will have to pay all bank charges.
- The IRCTC reserves the right to decline your booking for any Tour or to cancel your booking without assigning any reason.

Hotels:

- Room categories in all packages are the base category rooms unless stated otherwise.
- Final confirmation in the proposed hotels is subject to the availability at the time of booking, else similar category hotel will be provided.
- The request for an adjacent or an adjoining room will be on subject to availability only and will incur extra charges if adjoining room is of higher category.
- Room allocation (Twin bed / Double bed) is at the discretion of the hotel. The check in and checkout time of the hotel is fixed as per Hotel Guidelines. Numbers of meals are always corresponding to the number of nights booked. Breakfast is not provided on the day of arrival.
- In hotels for an extra Adult / Child either Rollaway bed or mattress shall be provided
- Payments pertaining to early check- in, late check-out, items consumed in Room Mini bar and any extra services of hotel other than mentioned in the package are to be settled at hotel directly by the guest.
- Hotel has the right to claim the damages incurred by any of the guest.
- **Three person of one family on one booking will be accommodated in one double room with an extra Mattress.**
- Child will be accommodated in one room with the parents only.

Transfers and Sightseeing:

- Arrival / departure transfers & sightseeing tours shall be provided as per schedule fixed by the IRCTC. However this may require you to wait at the airport/destination for short duration until arrival of all the guests.
- Vehicle is not on personal disposal basis and will be provided as per the schedule of the itinerary

Cancellation Policy:

For cancellation of your ticket, please log in to your account, select the Tour Confirmation Number of the ticket you wish to cancel and cancel your ticket from your booked history on line. Cancellation of your Ticket is possible only on the website www.irctctourism.com, and is not possible on PRS Counters. If the user wishes to cancel his ticket, cancellation rules for Land (Holiday) and Rail Tour Packages as under:

No. of days before commencement of Trip*	Total Deductions
21 days prior to departure date	21 days prior to departure date
21 - 15 days prior to departure date	21 - 15 days prior to departure date
14 - 08 days prior to departure date	14 - 08 days prior to departure date
7 - 0 days/ No Show	7 - 0 days/ No Show

Terms and Conditions:

a) The request for name change will be treated as a fresh booking where confirmation will be subject to availability. Please note all bookings confirmed are non-transferable and will invite a cancellation charge as applicable.

b) Changes and Cancellation by IRCTC prior to your departure - The journeys are planned well in advance. We reserve the right to make changes to the programme if necessary at any point of time. We reserve the right to cancel the departure or amend the same due to certain operational reasons and conditions. Most changes made by us would be minor, but on certain occasions there could be a possibility of making a significant change. A change is defined as significant if it involves a change of destination or date of departure. In such an eventuality, we would inform you as soon as possible and provide you with the following solutions:

1. Or accepting the cancellation where you will receive a refund of the payment remitted to us. However, there will be no refund for any service such as pre/post accommodation, airline tickets, excursions, and extensions etc. that have been booked by you and/or your Travel Agent.

c) In case of a 'force majeure' situation due to which a departure has to be cancelled, we regret there would be no refund of the money paid to us or reimbursement of any additional expenses incurred by you as a result of our cancellation/ change.

100% payment at the time of booking will be required.

- On completion of the booking and payment formalities, a confirmation tour voucher will be generated.
- You will have to pay all bank charges.

SURCHARGES:

The prices shown are based on known costs and airfare at the time of tour launching the tour and IRCTC does not expect to have to make any changes. In case of unforeseen increase in national or local taxation or factors beyond control, IRCTC reserves the right to impose a surcharge or revise the tour cost.

FORCEMAJEURE :

In these booking conditions, 'force majeure' means any event which IRCTC / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include disruptions/diversions of air services, floods, and earthquakes whether actual or threatened war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside the control of the party concerned.

We cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss as a result of, 'force majeure'.

d) In case of partial cancellation please note that occupancy conversion charges will be applicable.

e) In case of cancellation of Counter bookings, copy of pan card of the guest in whose name refund is claimed shall be required.

CONTACTUS

Location	Address	Name and Contact details
KOLKATA	<p>INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD. 41 Shakespeare Sarani, Duckback House, 5th Floor Kolkata 700017 e-mail kinkar.roy@irctc.com , madhu.tourism@irctc.com</p>	<p><u>Kinkar Roy Chowdhury</u> Mob:9002040126 <u>Madhubanti Roy Chaudhury</u> Mob:8595904071 <u>Ruma Rakshit</u> Mob: 8595904079 <u>Amit Maitra</u> Mob: 8595904077</p>

